

How do I get access to CHEO MyChart?

Ask the clerk at your clinic for an Access Request Form, speak to your health care provider or visit CHEO Health Records (Gary Cardiff Wing, room 1305).

Can I view a family member's health record in CHEO MyChart?

Ages 0 – 11: For CHEO & OCTC to disclose personal health information, the child's parent or guardian is required to consent. MyChart access is controlled by the parent or guardian.

Age 12+: For CHEO & OCTC to disclose personal health information, the youth receiving care is required to consent. For parents and guardians to view CHEO MyChart, the youth must grant "proxy access" by signing a CHEO MyChart Access Request Form and giving it to the clerk in their clinic. Proxy status is reconfirmed at age 16.



For CHEO MyChart questions:
MyChart@CHEO.on.ca
or call (613) 737-7600 and
say "MyChart."



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Find us on



CHEO

MyChart

CHEO's Secure Online
Patient Health Portal

What is CHEO MyChart?

CHEO MyChart is a secure, online health records portal. It connects children and youth receiving care (and their parents or guardians) to parts of their CHEO health record, anytime and anywhere. It may be viewed online by computer or via the CHEO MyChart app for mobile devices.

What information is in CHEO MyChart?

- Your list of health issues, allergies and medications;
- Your test results from a clinic visit;
- Your upcoming and past appointments, along with summaries of your visits; and
- Your growth chart information.

Where does this information come from?

Your health care provider enters personal health information into your personal electronic health record.

CHEO MyChart makes the above noted information available to you anytime, anywhere.

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Who can use CHEO MyChart?

All children, youth and families receiving care at CHEO are able to access CHEO MyChart.

Is CHEO MyChart secure?

Yes. We take great care to ensure that your personal health information is kept private and secure. Every user (child, youth, family member or guardian) controls his or her own username and password. We also use an encrypted connection.

