

Welcome to wC-2 (Genetics Clinic)

The Eastern Ontario Regional Genetics Program sees patients of all ages, but we happen to be located at the Children's Hospital of Eastern Ontario (**401 Smyth Road, Ottawa, Ontario K1H 8L1**) and can be easily accessed by public transit or car.

By Bus

Two OC Transpo buses stop at CHEO: No. 16 and No. 85. Please call the OC Transpo (www.octranspo.com) information line at (613) 741-4390 for schedule details.



Max Keeping Wing

By Car

CHEO is near most major roads/highways in the National Capital Region. It is approximately a 10-minute drive from downtown Ottawa, and a 20-minute drive from the airport. Children's Hospital signs are also posted along major roads. You may also refer to CHEO's "Direction" line at (613) 737-7600, extension 1444.

Parking at CHEO

Visitors may park in the large lot "A" beside the hospital. Parking rates are indicated at the front of the lot.

Directions to the Clinic (wC-2)

The Genetics Clinic (wC-2) is located on the 3rd Floor of the Max Keeping Wing next to the main hospital building. From the main entrance of the Max Keeping Wing (2nd Floor), we are located one floor up at the end of the corridor.

Health Coverage

Please bring your provincial health card (O.H.I.P. card for Ontario, R.A.M.Q. card for Quebec). The Ministry of Health requires that we check you/your child's health card *every* time you visit. If you have private insurance, or are covered within some other system, please bring that information. If you reside outside of the Outaouais region, or do not have valid health care insurance, hospital and/or clinic visit charges *may* apply. Visa and Mastercard are accepted. Please contact the office to obtain more information.

Protect Patients/Families and Staff

- If you have a high fever, muscle aches, respiratory symptoms, cough or headaches worse than normal, please call and cancel your appointment.
- We recommend no more than (2) people accompany a patient for clinic appointments.

If you have to change or cancel your appointment: We would like to stress the importance of calling the clinic as soon as possible if you cannot make your/your child's appointment. Each patient is allotted a **one-hour appointment** and if you do not attend, we are unable to schedule another patient in your time slot.

Need additional information about the Genetics Program?

Please refer to our website at www.cheo.on.ca / Programs & Services / Genetics

NOTICE OF APPOINTMENT

NAME: _____

Your appointment in the Genetics Clinic is on: _____ 20 _____

at _____ a.m./p.m. with _____ 737-7600 x _____

PLEASE ARRIVE 10 MINUTES EARLY TO ALLOW TIME FOR REGISTRATION.