

## **Nurses Inviting Patient and Families to Participate in Virtual Rounds**

**All Patients/Families should be invited to participate in rounds as part of nursing morning assessment.**

**1. If patient/family is new/unaware of the (virtual) rounding process...**

- Provide an overview of the rounding process and communicate approximate time of rounds for that patient.
- A bilingual Patient-Family Centred Rounds information sheet is available in this toolkit and as a handout for families.
- It is helpful to share the process and communicate security considerations for virtual visits (e.g. secure version of videoconferencing software).
- No specific documentation of consent is required for inpatient virtual visits as it is implied through admission consents and participation (this may vary by hospital).

**2. DO NOT share the meeting ID/password with patients/families.**

- Nurses will facilitate families joining Rounds via tablet.
- We are working on a secure and controlled process to invite families to join rounds. In the meantime, the only secure option is to do so via tablet delivered by the Nurse and cleaned between patients.
- This means, only on-site family members are invited to join Rounds (similar to in-person rounds).
- If the patient is in a quiet, private room it may be possible for the family to unplug the headset and use the native speaker/mic on the tablet in a way that still maintains good sound quality. In this case the family may choose to call another off-site family member and put them on speaker to participate in rounds without joining the Videoconference meeting.